

Worksheet 1 (N5): Chapter 4 Reservation & Ticketing Operation

Itinerary 1

Boonnak family would like to go shopping in Hong Kong from 5 September and return to Thailand 2 weeks later.

Please make a booking for this family from the following details;

- Mr. Wuttichai, Mrs. Linda and her daughter who was born on 23 September 2009.
- Advise Mr. Wuttichai mobile phone in Bangkok 0842349867
- His wife email to send ticket linda@gmail.com
- Ticket must be issued a week prior to departure date.
- He requests baby meal and baby basket for his daughter all sectors
- He wants to fly with the national air carrier of Hong Kong all sectors
- He's only willing to pay for airfare on the cheapest fare to all family members.
- Mr. Wuttichai calls to give the travel information.
- Remark the airfare for adults and infant.
- Remark taxes per passenger and total fare per passenger.

Itinerary 2

Svetlana Shibukova and her boyfriend, Nikoly Davidenko would like to travel to Thailand on 28 November and they plan to stay here for 3 months.

Please make a booking for her trip from the following details

- Advise the hotel where they will be staying in Pattaya city, Royal Cliff Beach Resort and her mobile phone in Moscow 8576884943 and his office phone in Moscow 9757594843.
- She request vegetarian meal for the trip to Bangkok for her boyfriend.
- And request seafood meal for herself on the return trip to Moscow.
- She wants to fly with Thai Airways International on Economy class.
- Please book her seats on the appropriated booking class from the fare sheet.
- Remark the airfare and taxes per passenger and total fare
- Inform airline that passengers are the World Tennis players.
- All their trips they want to sit together by the windows.
- Ticket must be issued 2 weeks before departure date.
- iShe contact s Thai Airways Reservation department.

Note: Once you complete making reservations please print PNRs and hand them in on 2 August 2010 in your class.

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GENERAL TERMS & CONDITIONS

Effective for Issuing : 01 April 2010 - 31 March 2011

Effective for departure from BKK : 01 April 2010 - 30 June 2011

Revised 1 : 05Apr10

Saleable in Thailand only

Ticket MUST be issued by **CX TICKET STOCK "160"** only

Full Fare IATA	- Less 5% (Fare base on CRS system against pax booking itinerary)
Child fare	- Apply 75% of net adult.
Infant fare	- Apply 10% of IATA fare
Taxes, Q, Surcharges	- All fares are excluded

- STOPOVER "HKG"**
- 1 Fares **NONSTOP "HKG" outbound, allow transit within 24hours, HKG TAX COLLECTED**
(อนุญาตให้หยุด HKG ได้ภายใน 24 ชั่วโมง โดย นับจากเวลา ถึง HKG เป็นหลัก)
EXCEPT FOR CX712 or CX702 connect **FIRST CONNECTING FLIGHT, NO HKG TAX COLLECTED**
(ไม่ต้องชำระค่า ภาษี HKG หากใช้ flight CX712/702 และต่อด้วย flight แรกของวันถัดไป)

2 STOPOVER CONDITION

2.1) First / Business Class "SPECIAL FARE"

2.1.1) For RBD **A / C / D / I "with Less%"**,

- Allow for itinerary NONSTOP "HKG" both outbound and inbound
- Allow for itinerary NONSTOP "HKG" outbound, STOP "HKG" inbound

"Fare base on CRS system against pax booking itinerary" (ราคาหน้าตั๋ว ให้ตรวจสอบในระบบ CRS ตาม booking จริง)

2.1.2) For RBD **A / C / D / I "Nett fare"**

- Not allow** STOP "HKG" outbound, **FREE** STOP HKG inbound

2.2) Economy Class :

- STOP "HKG" OUTBOUND WITH SURCHARGE*, **FREE** STOP HKG inbound

* Surcharge THB **3,000** for S/Asia, S.E.Asia, Middle East, N/Asia and China

* Surcharge THB **5,000** for USA, Canada, Europe, Australia, New Zealand and S/Africa

EXCEPT RBD **S, N, Q, O / NOT ALLOW STOP HKG BOTH OUT/INBOUND**

Mixed RBDs

- 1 **Allow** MIXED RBDs for **ECONOMY class only**
- 2 **Not allow** MIXED RBDs if Interline involved : Codeshare, Joint Fare e.g. CX/CZ, CX/AA, CX/BA
EXCEPT KA operating flight

FOR RBD : **"B, H, K, M, L, V"**

- Allow mixed class under **same tourcode**, **apply 1/2RT + 1/2RT**

- For **different ticket validity and different farebasis**, apply **lower validity & lower farebasis**

FOR RBD : **"S, N, Q, O"**

Not allow mixed class for RBD **S, N, Q, O** e.g. SIN(S) + SIN(N) = **NOT** allow

***** NOT ALLOW MIXED RBD BETWEEN B,H,K,M,L,V AND S,N,Q,O *****

Open jaw

&

Surface

- 1 **Allow** open jaw for **Economy Class only**, unless specific

- 2 **Open jaw "apply 1/2 RT + 1/2 RT"**

Allow both same country and different country, under **same tourcode**

FOR RBD : **"B, H, K, M, L, V"**

- Between CMB / BOM / DEL / KHI / KTM / DAC / MAA / BLR / BAH / RUH / DXB
- Within JPN and between JPN and SEL
- Within EUR and Russia
- Within AUS and AKL

FOR RBD : **"S, N, Q, O"**

Allow open jaw for same RBD only (อนุญาตให้ open jaw โดยต้องใช้ RBD เดียวกันเท่านั้น)

e.g. BOM(S) + DEL(S) = allow e.g. BOM(N) + DEL(S) = **NOT** allow

- 3 **Open jaw "apply Higher fare"**

- **CHINA** (CX/KA), refer page: China 1

- **USA and CANADA**, refer Page 14

- or mentioned in specific page e.g. Codeshare, Jointfare CX/AA

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Page : **Conditons 2**

GENERAL TERMS & CONDITIONS

Effective for Issuing : 01 April 2010 - 31 March 2011

Effective for departure from BKK : 01 April 2010 - 30 June 2011

Revised 1 : 05Apr10

- Seasonality Period :** Date of departure on the first outbound sector will determine the applicable seasonal fare for the entire journey
- Ticket/Resevation :** Ticket must input "date of departure" in Not Valid Before(**NVB**) for outbound sector and Not Valid After(**NVA**) for inbound with max stay of ticket validity
(ตั๋ว อายุน้อยกว่า 1ปี ทุกใบ "จะต้องระบุวันที่" ที่เดินทางออก ในช่อง NVB และ NVA ตามอายุตั๋ว ขากลับ)
- Open Date :** **NOT allowed** for both out/inbound. (ไม่อนุญาตให้ open date หรือ open flight ทั้งไปและกลับ)
- Flight/Date Change:** **FREE** within ticket validity (อนุญาตให้เปลี่ยน flight/วันเดินทางได้ ฟรี "แต่ต้องอยู่ภายในอายุตั๋ว")
- Reissue :** **THB2,000 per transaction** (e.g. change ticket validity)
- Change Name :** **THB2,000**
- Reroute :** Allow reroute for SAME TOURCODE with charge **THB2,000** per transaction
EXCEPT RBD S, N, Q, O and "HKG" min/max 0/7D - not allowed
- Refund :**
- Unused ticket, refund fee **THB2,000**,
- No partial refund for ticket validity less than 1 year (ตั๋วอายุต่ำกว่า 1ปี หากใช้ไปบางส่วน, ไม่สามารถ refund ได้)
- No Show :** **THB2,000 (3hrs prior to departure)**

Example : Adjust date of travelling (ตัวอย่าง การเปลี่ยนวันเดินทาง ของตั๋ว)

ตั๋ว HKG (RT) Farebasis : BLWEE7
Travel period : **BKKHKG/15MAY 10** **HKGBKK/18MAY10**
Ticket Info : **BKK/HKG NVB 15MAY** **NVA 22MAY**
HKG/BKK NVB **NVA 22MAY**

	เลือกวันเดินทาง (adjusted date)		Allow FREE date change? เปลี่ยนวัน ได้หรือไม่		Reissue Tkt with paid? เสียค่า Reissue ?		Reason เหตุผลเพิ่มเติม
	BKK/HKG	HKG/BKK	Yes	No	Yes	No	
ด.ย.ที่ 1	15 MAY	19 MAY	✓			✓	
ด.ย.ที่ 2	16 MAY	18 MAY	✓			✓	within 7days validity of tkt (อยู่ในช่วง validity 7 วัน)
ด.ย.ที่ 3	14 MAY	17 MAY		✓	2,000		(out/in need to be reissued for new ticket validity
ด.ย.ที่ 4	25 MAY	27 MAY		✓	2,000		with "REISSUE FEE" THB2,000 plus different tax/q/fuel

Asiamiles : No mileage for RBD G, S, N, Q, O

Note : - All fares and conditions are subject to change without prior notice

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Important Note : "Economy Class only"
Allow MIXED RBD with **SAME TOURCODE**,
between Year & Excursion

**** Bangkok to ..HKG****

Effective for Issuing : 01 April 2010 - 31 March 2011

Effective for departure from BKK : 01 April 2010 - 30 June 2011

General Terms & Conditions, please refer page : "Conditions"

DESTINATION	CLASS	FARE BASIS	MINI/ MAX STAY	(THB)		RBD	TOURCODE		
				NETT FAX	NETT AGENT				
				CHILD 75%					
<u>Shoulder, Low</u> 06-27MAY10, 31MAY-23JUL10, 27JUL-11AUG10, 15AUG-30SEP10 01NOV-30NOV10, 13DEC-23DEC10, 04JAN11-02FEB11, 07FEB11-31MAR11, 09MAY-30JUN11 BLWEE7=FRI/SAT, BLXEE7=SUN/MON/TUE/WED/THU	BUSINESS	JRT	- / YEAR	25,400	24,200	C	BKK1012FF500		
				24,000	22,700	D			
	ECONOMY	YRT		- / YEAR	18,900	18,000		B	
				- / 6M	14,200	13,500		H	
				- / 3M	11,000	10,500		K	
					10,000	9,500		M	
		BLWEE7 or BLXEE7	- / 7DAYS	9,200	8,700	L			
	<u>High</u> 01APR-05MAY10, 28-30MAY10, 24-26JUL10, 12-14AUG10, 01-31OCT10, 01-12DEC10, 24DEC10-03JAN11, 03-06FEB11, 01APR-08MAY11	BUSINESS	JRT	- / YEAR	25,400	24,200		C	BKK1012FF500
					24,000	22,700		D	
		ECONOMY	YRT		- / YEAR	18,900		18,000	
- / 6M					15,200	14,500	H		
- / 3M					12,800	12,200	K		
					11,800	11,200	M		
		BHEE7	- / 7DAYS	10,700	10,200	L			

Endorsement box : "VLD CX ONLY/NOSHOW THB2000/MAX **XX**"

("MAX **XX**" = max stay e.g. BLXEE7 use "MAX **7D**" ("MAX **XX**" หมายถึง อายุของตั๋ว เช่น ตั๋ว 7 วัน ก็ให้ใส่ "MAX **7D**"))

("MAX **XX**" = max stay e.g. YRT (-/3M) use "MAX **3M**" ("MAX **XX**" หมายถึง อายุของตั๋ว เช่น ตั๋ว 3 เดือน ก็ให้ใส่ "MAX **3M**"))

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Smart Saver



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Effective for :
Selling , Issuing ticket **14JUL10 – 30SEP10**
Travelling period **14JUL10 – 30SEP10**
(base on outbound departure date from BKK)

Not allow MIXED between Business and Economy Class

TOURCODE : BKK8165FF509

Valid CX FLT/DATE SHOWN for both OUTBOUND and INBOUND
(valid flight/date ทั้งขาไป และขากลับ)

Bangkok to (roundtrip only)	CLASS	FARE BASIS	MIN/ MAX	RBD	NETT PAX (THB)	NETT AGT (THB)	REMARK
					CHILD 75%		
HKG (Direct Flight)	Business	JRT	- / 6MTHS	I	19,800	19,300	
	Economy	BHEE7 BLWEE7 BLXEE7	- / 7DAYS	S	7,900	7,600	<i>Blackout : 23-24 Jul10 / 12-13Aug10</i>

SIN (Direct Flight)	Business	JRT	- / 6MTHS	I	12,800	12,400	
	Economy	BEE14B	- / 14DAYS	O	5,000	4,800	<i>Blackout : 23-24 Jul10 / 12-13Aug10</i>

BJS	Business	JRT	- / 6MTHS	I	28,800	28,000	Strictly NONSTOP HKG outbound allow STOP HKG inbound
	Economy	YRT	- / 1 MTH	N	12,400	12,000	

ICN , PUS (ALLOW OPEN JAW) (CX / KA operating flight)	Business	JRT3	- / 6MTHS	I	31,900	31,000	Strictly NONSTOP HKG outbound allow STOP HKG inbound
	Economy	BHEE1M1 BLEE1M1	- / 1 MTH	N	14,400	14,000	

CMB (Direct Flight)	Business	JRT	- / 6MTHS	I	22,700	22,000	Additional 10kgs Excess Baggage is allowed both in/outbound upon request through "CX office" at least 1 Day before departure
	Economy	YRT	- / 1 MTH	N	8,300	8,000	
BOM, DEL (ALLOW OPEN JAW) (Direct Flight)	Business	JRT	- / 6MTHS	I	23,000	22,500	
	Economy	BEE3M8	- / 1 MTH	N	9,800	9,500	

EUR (AMS, LHR, CDG, FCO, FRA, MXP) (ALLOW OPEN JAW)	Business	JRT	- / 6MTHS	I	100,000	98,000	Strictly NONSTOP HKG outbound allow STOP HKG inbound
	Economy	BEE6M	- / 1 MTH	N	27,800	27,000	

DME (Moscow) <u>START OPERATE</u> 13 JULY 2010	Business	JRT	- / 6MTHS	I	79,000	77,000	Strictly NONSTOP HKG outbound allow STOP HKG inbound
	Economy	BEE6M	- / 1 MTH	N	25,700	25,000	

Remark : S / N class no miles
 Update : 13Jul10 (revised VALID FLIGHT/DATE conditions)

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Smart Saver Conditions

Effective for :
 Selling , Issuing ticket **14JUL10 – 30SEP10**
 Travelling period **14JUL10 – 30SEP10**
 (base on outbound departure date from BKK)

Not allow MIXED between Business and Economy Class
 Black out for HKG and SIN Economy class only : **23-24 Jul / 12-13Aug**
 (base on outbound departure)

TOURCODE : BKK8165FF509 Valid CX FLT/DATE SHOWN for both **OUTBOUND** and **INBOUND**
 (valid flight/date ทั้งขาไป และขากลับ)

1. Child Fare 75% of Adult Nett to Agent Fare, Infant fare = 10% of IATA published fare
2. หากไม่ fix วันที่ในช่อง NVB/NVA ขาไป, ทางเราต้องขอสงวนสิทธิ์ในการออกจดหมาย **ADM** ในราคา Market fare

conditions	Business Class	Economy Class
NVB / NVA	<u>outbound</u> input NVB / NVA = travelling date <u>inbound</u> limited to ticket validity (max stay)	<u>outbound</u> input NVB / NVA = travelling date <u>inbound</u> limited to ticket validity (max stay)
DATE / FLIGHT CHANGE	✓ Allow change "FLIGHT/DATE" with charge Thb1,000	per transaction + different Tax/Q/fuel if any. (อนุญาตให้เปลี่ยน FLIGHT / DATE ทั้งไปและกลับ โดยชำระค่าเปลี่ยน 1,000 บาทต่อครั้ง + ส่วนต่างภาษีต่างๆ/HK Q/น้ำมัน)
NAME CHANGE	✓ <u>Allow</u> with charge Thb2,000 per transaction + different Tax/Q/fuel if any.	
NO SHOW	charge Thb2,000 (3 hours before departure time be applied noshow charge)	
REFUND	✓ Totally unused ticket is permitted with fee THB 5,000 (amount to CX – THB4,000) X No Refund for partially used ticket	NON REFUNDABLE
VIA HKG	*** Apply all destinations : STRICTLY NONSTOP HKG OUTBOUND, ALLOW STOP HKG INBOUND ** <u>Note</u> : ICN some flights from HKG via TPE : NOT ALLOW STOP or booking separate sector from HKG to TPE BOTH OUT/INBOUND (บาง flights จาก HKG ไป ICN ต้อง via TPE : ไม่อนุญาตให้หยุด TPE ทั้งไปและกลับ)	
OPEN DATE	X NOT allowed for both departure and return date.	

Endorsement & Fare Calculation Box

Business Class : All destinations

ENDORSEMENT/RESTRICTIONS
 VLD FLI/DTE SHWN/REBKG FEE THB1000
 FARE CALCULATION
 MIN/MAX **0/6M**/ NOSHOW THB2000/ RFD THB5000/ NVA 30SEP10

Economy Class : HKG / SIN only	Economy Class : Other destinations
ENDORSEMENT/RESTRICTIONS VLD FLI/DTE SHWN NOT VLD 23-24JUL/12-13AUG/ REBKG FEE THB1000	ENDORSEMENT/RESTRICTIONS VLD FLI/DTE SHWN/ REBKG FEE THB1000
FARE CALCULATION MIN/MAX 0/xx / NOSHOW THB2000/ NONRFND/ NVA 30SEP10	FARE CALCULATION MIN/MAX 0/xx / NOSHOW THB2000/ NONRFND/ NVA 30SEP10

Update : **13Jul2010**
 Update : 13Jul10 (revised VALID FLIGHT/DATE conditions)

**Worksheet 1 (N5): Chapter 4
Reservation & Ticketing Operation**

FLY WITH US (ECONOMY CLASS)



Ticketing / Departure date : 01 JUL 10 - 30 SEP 10

Last departure date : 30 SEP 10

Tour Code : THA0D101

*** ราคาหน้าตัวต้องระบุเป็น TG FARE ตามที่ระบุใน FARE SHEET ด้านล่างนี้ ***

ROUTING	RBD	TG FARE (THB)	NET AGT (THB)	FARE BASIS	Ticket Validity
ZONE 1					
BKK- (TG323) DEL -BKK	V	7,810	7,655	V1MTH	1 MTH
BKK-DEL-BKK	V	8,725	8,555	V1MTH	1 MTH
BKK-CCU-BKK	V	7,650	7,500	V1MTH	1 MTH
BKK-DXB-BKK	V	16,965	16,630	V1MTH	1 MTH
BKK-BNE/MEL/SYD-BKK	V	17,940	17,585	V1MTH	1 MTH
BKK-PER-BKK	V	14,060	13,780	V1MTH	1 MTH
BKK-AKL-BKK	V	24,060	23,580	V1MTH	1 MTH
ZONE 2					
BKK-LON-BKK	V	29,000	28,425	V1MTH	1 MTH
BKK-PAR/ZRH-BKK	V	28,050	27,490	V1MTH	1 MTH
BKK-MAD / ROM / MIL-BKK					
BKK-FRA / MUC-BKK					
BKK-CPH/STO/OSL-BKK	V	22,575	22,125	V1MTH	1 MTH
BKK-ATH-BKK					
BKK-MOW-BKK	V	23,525	23,055	V1MTH	1 MTH

1. Restriction (Non - Fixed Flight):

" VALID TG OPR/ BKK_X_FLT/DTE SHOWN/ NON RERTE/ NO REFUND/ NO UPGRADE "

(X = CITY PAIR ON OUTBOUND SECTOR AS MENTIONED ABOVE)

2. Restriction Fixed Flight :

BKK-DEL (TG323) : " VALID TG OPR/ BKKDEL TG323 FLT/DTE SHOWN/NON RERTE/NON REFUND/NO UPGRADE "

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FLY WITH US (ECONOMY CLASS)



Ticketing / Departure date : 01 JUL 10 - 30 SEP 10

Last departure date : 30 SEP 10

Tour Code : THA0D101

Conditions (V/CL) :

1. All flights are applicable on TG OPERATING FLT ONLY.

Outbound sector : Valid Flight/Date shown

Inbound sector : Flight/date change is permitted within ticket validity

2. All taxes and surcharges are excluded.

3. Point to point fare, stopover enroute is not permitted.

4. Child and adult apply same fare. No discount for child.

5. Open jaw travel within same Zone is permitted, apply 1/2RT + 1/2RT.

6. Open date or open ticket is not permitted. Reservation must be confirmed on both outbound and inbound sectors.

7. Effective for **ticketing / departure date on 01 JUL 10 - 30 SEP 10, Last departure date 30 SEP 10.**

8. Ticket must be inserted - Outbound sector : NVB/NVA = Departure date

9. Tickets are non reroutable, no upgrade and non refundable.

10. 25 % mileage accrual.

11. UM /YP is not permitted.

12. Ticket validity 1 Month only (Extend validity is not permitted).

13. This promotion cannot be used in conjunction with other promotions including all upgrades.

TG reserves the right to change fares and conditions without prior notice.

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SPECIAL FARES AREA THAILAND TO EUROPE (ROM,MIL,ATH,MOW)

EFFECTIVE : 01APR10 - 30SEP10

(Updated 1/ 24MAR10)



TOUR CODE : THA0S121 , GV2 : THA0S125

DESTINATION	FARE BASIS LOW	LOW 16JAN-31MAR, 01MAY-14JUN,01-30SEP, 01NOV-11DEC			FARE BASIS HIGH	HIGH 01-30APR, 15JUN-31AUG, 01-31OCT, 12DEC-17JAN			RBD	CONDITIONS
		TG PUBLISHED FARE	NET PAX	NET AGT		TG PUBLISHED FARE	NET PAX	NET AGT		
		ROM/MIL	AOWTH	109,850		107,655	99,965	AOWTH		
ARTTH	183,080		179,420	166,605	ARTTH	183,080	179,420	166,605	A	
POWTH	102,010		99,975	92,835	POWTH	102,010	99,975	92,835	P	ONE WAY
PRTH	170,000		166,605	154,705	PRTH	170,000	166,605	154,705	P	
DOWTH	78,460		76,895	71,400	DOWTH	78,460	76,895	71,400	D	ONE WAY
DRTH	130,760		128,150	118,995	DRTH	130,760	128,150	118,995	D	
JOWTH	73,230		71,770	66,645	JOWTH	73,230	71,770	66,645	J	ONE WAY
JRTH	122,040		119,605	111,060	JRTH	122,040	119,605	111,060	J	
BOWTH	30,500		29,895	27,760	BOWTH	30,500	29,895	27,760	B	ONE WAY
BRTH	50,830		49,815	46,260	BRTH	50,830	49,815	46,260	B	
MLE6MTH	39,410		38,625	35,865	MHE6MTH	40,520	39,715	36,875	M	MAX STAY 6 MTHS
HLE3MTH	35,720		35,010	32,510	HHE3MTH	36,820	36,085	33,510	H	MAX STAY 3 MTHS
QLG2PTH	32,420	31,775	29,505	QHG2PTH	33,520	32,855	30,505	Q	QGV2 MAX STAY 1 MTH	
ATH	DOWTH	58,120	56,960	52,895	DOWTH	58,120	56,960	52,895	D	ONE WAY
	DRTH	96,860	94,925	88,145	DRTH	96,860	94,925	88,145	D	
	JOWTH	53,650	52,580	48,825	JOWTH	53,650	52,580	48,825	J	ONE WAY
	JRTH	89,410	87,625	81,365	JRTH	89,410	87,625	81,365	J	
	BOWTH	29,280	28,700	26,650	BOWTH	29,280	28,700	26,650	B	ONE WAY
	BRTH	48,790	47,820	44,400	BRTH	48,790	47,820	44,400	B	
	MLE6MTH	32,750	32,100	29,805	MHE6MTH	33,870	33,195	30,825	M	MAX STAY 6 MTHS
	HLE3MTH	29,120	28,540	26,505	HHE3MTH	30,220	29,620	27,505	H	MAX STAY 3 MTHS
QLG2PTH	25,830	25,315	23,510	QHG2PTH	26,920	26,385	24,500	Q	QGV2 MAX STAY 1 MTH	
MOW	DOWTH	66,790	65,460	60,780	DOWTH	66,790	65,460	60,780	D	ONE WAY
	DRTH	111,310	109,085	101,295	DRTH	111,310	109,085	101,295	D	
	JOWTH	57,250	56,110	52,100	JOWTH	57,250	56,110	52,100	J	ONE WAY
	JRTH	95,410	93,505	86,825	JRTH	95,410	93,505	86,825	J	
	BOWTH	29,600	29,010	26,940	BOWTH	29,600	29,010	26,940	B	ONE WAY
	BRTH	49,320	48,335	44,885	BRTH	49,320	48,335	44,885	B	
	MLE6MTH	33,310	32,645	30,315	MHE6MTH	34,420	33,735	31,325	M	MAX STAY 6 MTHS
	HLE3MTH	31,320	30,695	28,505	HHE3MTH	32,420	31,775	29,505	H	MAX STAY 3 MTHS
QLG2PTH	28,020	27,465	25,500	QHG2PTH	29,120	28,540	26,505	Q	QGV2 MAX STAY 1 MTH	

RESTRICTIONS :

1. RBD : A/P/D/J/B - " VALID TG OPERATING FLT/REFUND FEE THB2000 "
2. RBD : M /H - " VALID TG OPERATING FLT/REFUND FEE THB2000/NO PARTIAL REFUND "
3. GV2 - " VALID TG OPR/BKK_x FLT/DTE SHOWN/NON RETE/NONREF/TCP..... "

(x = City pair on Outbound sector , TCP followed by total of all passengers in the group)

Worksheet 1 (N5): Chapter 4 Reservation & Ticketing Operation



(Updated 1/ 24MAR10)

GENERAL TERMS & CONDITIONS

General TG FARES (FIT) EFF : 01APR10 - 30SEP10 for TG Operating Flights only

- Low/High Period :** The date of departure on the first outbound sector will determine the applicable seasonal fare for the entire journey.
- Fare Validity :** Valid for ticket issuing on 01APR10 - 30SEP10.
Ticket issuance must be completed by 30SEP10.
- Minimum Stay :** All excursion fares with valid on TG only, waived of minimum stay is permitted.
- Maximum Stay :** As per fare basis of net fare used.
- Child Fare :** Apply 75% of **Adult Fare. (Both TG PUBLISHED Fare & Net fare)**
- Infant Fare :** **Apply 25 % of TG PUBLISHED Fare (commission 5 %)**
- Combinations:**
- a) Mixed class travel permitted under **same Tour Code , same fare type and same ticket validity only**, **TG PUBLISHED Fare & Net fare apply 1/2RT + 1/2RT.**
 - b) Open Jaw both same country and different country are permitted under **same Tour Code ,same fare type and same ticket validity only** , **TG PUBLISHED Fare & Net fare apply 1/2RT +**
 - c) **RBD : F, C, Y (TG PUBLISHED Fare) can be combined with RBD of net year fare, apply 1/2RT + 1/2RT fares.**
(Applying tour code of net year fare)
Example : BKK-(C)-TYO-(D)-BKK apply Net Fare 1/2 CRTTH (TG PUBLISHED Fare less5%) + 1/2 DRTTH in FIT Fare sheet
(TG PUBLISHED Fare shown on ticket apply : 1/2 CRTTH + 1/2 DRTTH)
- Refunds :**
- a) Unused ticket, refund fee THB 2000.
 - b) No partially refund for all excursion fares.
- Sales Restrictions:** Salable in Thailand only.
- Taxes and surcharges:** All fares are excluded.
- ** Note :**
- 1. Mixed class or Open Jaw between Year fare + Excursion fare is not permitted**
 - 2. All fares and conditions are subject to change without prior notice**
 - *** 3. In case of mixed class travel on excursion fares, different validity of ticket is not permitted.**

Worksheet 1 (N5): Chapter 4 Reservation & Ticketing Operation

(Updated 1/24MAR10)



CONDITIONS GV2

General TG FARE (FIT) EFF : 01APR10 - 30SEP10 for TG Operating Flights only

Conditions of Ticket Issuance on GV2 (TG OPERATING FLTS ONLY)

1. Valid on TG operating flights only.
2. GV2 - Ticket must be issued for minimum of two adults.
3. Child fares apply 75% of Net adult fare, travel with minimum of 2 adults .
4. All passengers must travel same flight/date on first International sector.
5. All passengers must travel same routing for entire journey.
6. Ticket must be issued same date/same office ID for all passengers in the group.
7. Total of all passengers in the group (TCP....) must be added in restriction box of every passengers.
8. Ticket number of every passengers in the group must be inserted in fare calculation box of the last issuing passenger.
9. Reservation must be confirmed on both Outbound and Inbound sectors.
10. Open jaw/Mixed class between GV2 (same fare type , same tour code and same ticket validity) apply 1/2RT + 1/2RT fares.
11. Ticket is Non Refundable/Non Reroutable.
12. UM/YP is not permitted.